1) I'm using Windows Vista operating system. What do I have to do to install Bentel Software correctly?

On January 31, 2007 Microsoft introduced the Windows Vista Operating System. The following Bentel PC applications are Vista compatible:

- Bentel Security Suite Rel. 5.3.0 and onwards,
- Bentel Fire Suite Rel. 1.1.0 and onwards
- Win Bentel Central Station Rel. 1.0.6 and onwards.

The following steps are recommended to be performed prior to running the Bentel software installation program:

NOTE: You must be logged in as the Administrator to be able to run the installation.

- Step 1 Click on Control Panel and open "User Account"
- Step 2 Click on "Enable or Disable User Account Control"



Step 3 - Disable the selected option and click "OK"



Step 4 - Return to Control Panel and open "Windows Firewall", click on "Change Settings"



Step 5 - Click on "Disable", then "OK.



Step 6 - Go back to Control Panel, click on PC Safety Centre and check that the "Windows Firewall", "Malware Protection" and other protection settings are not completely enabled. The page that you will see should be similar to the following example.



Step 7 - Now you can proceed with installing the Bentel Software (BSS, BFS, WinBCS). After installation and DATABASE UPDATE, the original options can be restored.